

WE'RE COMMITTED TO EXCEPTIONAL CUSTOMER SATISFACTION.

With the purchase of a PostProcess system comes our promise of exceptional customer support. We're dedicated to ensuring your satisfaction with our solutions from day one. Our new equipment purchase terms incorporate hardware and software coverage, including a hardware warranty of one (1) year from date of shipment, or 2,000 hours of operation, whichever occurs first, and software licensing with a subscription to all available software service packs for one (1) year from date of purchase.

Go to the next level of support with our expanded options for both hardware and software beyond these standard terms. Check out our service options below to ensure your organization gets the most from your automated post-printing solution. You can contact us today to talk more about these options.

EXTENDED WARRANTY

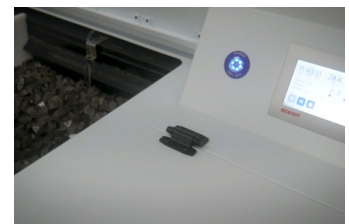
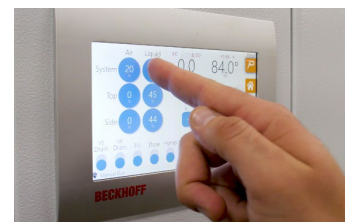
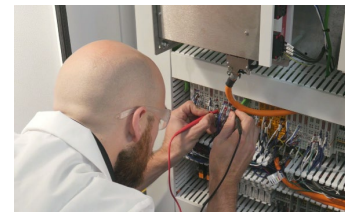
Out of warranty, but want more support? Consider an Extended Warranty Contract for coverage after your initial warranty has expired. This provides an extension of the terms of the standard warranty for a period of the lesser of one (1) year or 2,000 hours from the expiration of the original warranty period.

EXTENDED SOFTWARE LICENSES

We're dedicated to constant innovation and continual improvement. This extends to regular updates to advance the customer experience with our software package. The purchase of an annual Extended Software License includes installation of all available software updates for one (1) year from the date of expiration of either the original software license or the previously purchased Extended Software License.

ANNUAL SERVICE CONTRACTS

Get the full-service experience. Our Annual Service Contracts offer 1) an extension of the terms of the standard warranty for a period of the lesser of one (1) year or 2,000 hours from the expiration of the original warranty, 2) the installation of all available software upgrades for the machine during the time period covered by the service contract, 3) unlimited telephone Tech Support, 4) unlimited telephone Application Support, 5) a 6 month/1,000 hour onsite preventative maintenance check performed by PostProcess Field/Application Engineer, and 6) up to 6 hours of onsite machine and or application training/integration.



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